



MEMO

PUBLIC WORKS

To: All Ector County

From: Evans K. Kessey
Director of Public Works

Subject: Public Works Service Change

March 19, 2020

In response to the concerns of the COVID-19, the Public Works Department is closed to the public for walk-in services beginning Thursday, March 19, 2020, until further notice.

Below provides the changes to our walk-in services and other services that the department provides:

1. Engineering Service requests that includes **subdivision, property development, and MHRC**: phone call (432) 498-4040, or e-mail David.Peck@ectorcountytexas.gov.
2. All other Engineering Service requests that including **addressing, floodplain reviews, and roadway drainage issues**: phone call (432) 381-0098, or e-mail Edwardo.Vasquez@ectorcountytexas.gov.
3. All Road Maintenance requests including **potholes and alley gradings**: submit request at <https://talktomycity.com/search/ect01>. At the webpage, residents may create account or sign in as a guest. Residents are advised to include their phone numbers or emails as part of the submission so they can receive feedbacks on the requests.
4. All Traffic Operations requests including **traffic and street name signs, lane closures for emergency operations** (mostly, Sheriff Dispatch), and **pavement marker maintenance**: submit request at <https://talktomycity.com/search/ect01>. At the webpage, residents may create account or sign in as a guest. Residents are advised to include their phone numbers or emails as part of the submission so they can receive feedbacks on the requests.

Entry Gate:

5. County departments and/or offices needing access to the yard for vehicle maintenance and administrative purposes: phone call (432) 381-0098 for access code to the keypad.

Our Mission:

To Provide Quality Public Services to Its Citizens in a Timely, Efficient and Courteous Manner.

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6. If working for the Sheriff and the Environmental Enforcement and needs entry to the yard, the offices already have the access code. Please contact your respective department coordinator or your department head for the code.
 7. All vehicle maintenance service requests including parts delivery: phone call (435) 241-0191 or (432) 381-0229, or e-mail JHorton@vectorfleet.com for instructions.

While our department strives to deliver the services necessary to promote public safety on our roadways and the communities we service, we advised that the County employees and the general public comply with these recommended changes in an effort to comply with the CDC and the Texas Department of State Health Services recommendations regarding the COVID-19.

Should there be any questions or concerns, please contact US directly at (432) 381-0098.

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